



## INDUSTRIAL VALVES MANUFACTURER

### QUALITY POLICY

*Industrial Valves Manufacturer (IVM)* Policy is that, its products will meet the requirements of its customer at all times.

It is the Company's goal to become and continue to be the market leader with respect to the quality of its products locally and globally. The company believes in the concept of customer and supplier working together and continually striving for improvements in quality and in the development of its products. The goal is for all the company's employees to have a positive commitment to quality and respond quickly and effectively to achieve the performance standards required.

#### OUR BUSINESS GOAL:

**“Operational Excellence in all our Business Processes”**

IVM is committed to:

- Supply high quality products to achieve complete customer's satisfaction.
- Ensure high quality and consistency of products through the proper implementation of quality management system.
- Ensure full understanding and commitment of all company employees to achieve the goals of product/process quality.
- Defining and implementing the Quality Objectives in a SMART way.
- Following all the applicable legal and other requirements.
- Conduct periodic review the performance of the management system for its Continual improvement

All the employees are responsible for reviewing their own systems and procedures and for revising them, in line with this policy statement. Practical assistance and training will be given, where necessary, to ensure the relevant knowledge and experience in acquiring for the successful implementation of this policy.

Wael Al Ghalayini  
Managing Director

Signature:

Date:

30-July-2024